



## Code of Conduct

73 The Hexagon, Bootle, Merseyside L20 4SZ  
www.strandshoppingcentre.com

## CODE OF CONDUCT

The Strand Shopping Centre aims to be a safe, relaxed and friendly environment for all our guests. We would ask that all visitors abide by the Code of Conduct, shown below, in the interests of everyone's enjoyment and well-being.

**The Strand Shopping Centre consistently aims to maintain high standards and will not permit the following:**

- Any intimidation of our guests by groups or individuals. All groups of more than five without the intention to shop will be asked to leave the centre.
- Anti-social behaviour, including the use of bad language and spitting that is detrimental to the Shopping Centre environment.
- Pets, with the exception of assistance dogs or proceeding directly to or from Petmania.
- The wearing of any item of clothing that is specifically worn to obscure the head/face (e.g. hoods) with the exception of religious wear.

**Ensuring that our guests are free to shop and relax, the Strand Shopping Centre will also not permit the following:**

- Leafleting, canvassing or the conducting of third party interviews or surveys unless authorised by the Strand Shopping Centre Management.
- Unauthorised busking or the selling of goods in the mall or car park.

**To ensure the health and safety of our guests, the Strand Shopping Centre asks that visitors respect and show due consideration for the building environment and users of the centre by:**

- Adhering to our no smoking policy within the malls.
- Keeping clear of all fire escapes except in an emergency.
- Not bringing cycles into the Shopping Centre.
- No roller-blading, using micro-scooters or skating in the centre.
- Leaving clear the designated car park spaces for use by our disabled customers.
- Not climbing or sitting on any balustrade, barrier, fence or railing, including misuse of any of the Strand Shopping Centre property.
- No inappropriate use of customer lifts and escalators.
- No filming or photography unless authorised by the Strand Shopping Centre Management.
- No parking in the walkways, coloured or hatched areas by the entrances/exits in the car park.

**The following legal conditions must be adhered to:**

- Any act of vandalism towards property belonging to the Strand Shopping Centre, the Landlord or our retailers will be dealt with accordingly and the police will always be informed.
- Clear access routes must be maintained for emergency services.

The Landlord reserves the right to deny a person/persons from entering the property and has the right to escort them off site. In addition to this, any person who persistently ignores any of the above or commits a crime will be excluded, for a time period to be determined by the the Strand Shopping Centre Management from the centre.

**This Code of Conduct is at the discretion of the Strand Shopping Centre Management.**